

Dear Business Partner,

At IKEA, we are guided by our vision of creating a better everyday life for the many people. The IWAY Standard, IKEA's code of conduct for suppliers, is an important tool in achieving our vision and a key aspect of our sustainability strategy: People & Planet Positive.

In the spirit of continuous improvement, IKEA Transport & Logistics Services has updated our IWAY Working Method, which is how we apply the IWAY Standard & Transport Section with suppliers of transport and logistics services for IKEA.

The new Working Method, which for the first time includes a supplier version, provides additional clarity on the scope of IWAY implementation and verification, as well as including the Sub-Contracting Chain Management Programme (SCCM), a revised approach for freight forwarders who outsource 100% of IKEA transport and a new way of verifying IWAY for ocean shipping lines.

We appreciate your continued collaboration when it comes to supporting IKEA's IWAY Standard and overall sustainability strategy: People & Planet Positive.

Should you have any queries on the new IWAY Working Method for IKEA Transport & Logistics Services, please do not hesitate to get in touch with your contact person at IKEA.

Best regards,



Klas Ekman  
Global Transport & Logistics Services Manager  
IKEA Supply AG